

## NOTICE

ADDENDUM 1- QUESTIONS AND ANSWERS

FLORIDA VIRTUAL SCHOOL

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ITB01-2403924B01-INTSVC-XXXXXX; Internet Service Provider(s) is hereby amended by the following change(s):

Would a fixed internet device that is not fiber qualify?

If the product provides the required bandwidth for the site and has proven reliability, then yes, we will consider solutions that are not fiber.

What minimum speeds do you need for these connections?

Each site has a minimum requirement that must be met per the table in the Scope of Work

1.

2.

For the minimum bandwidth for each location (for example, the Escambia location says 400), does that mean the download AND the upload both have to meet that requirement? Is that download PLUS upload? Phrased another way- would a 200M/200M suffice for meeting the minimum requirement of 400?

Symmetric service would be ideal. In the absence of symmetric service, the minimum bandwidth at each location is download plus upload. So, for Escambia, FLVS would expect 400 download and then additional reasonable upload. FLVS expects upload speeds to be at least 20% of the download speeds.

4.

For some of these, the minimum Mbps is a kind of odd number, for example Okaloosa is 1060. The difference between 1000M internet and the next tier which is 2000M is rather large from a price standpoint. Is there any wiggle-room to quote 1000 Mbps when it is very close to the minimum Mbps requested?

Submit your price for whichever speed would be required to cover the minimum requested. In the bid submission itself, you can enter the lower suggested speed based on price as an **optional additional price**. Still, the bid price evaluation must be based upon the price/speed required to cover our listed needs within the table.

5.

The bid table has us enter our price for each location, however I would like to be able to enter in the bandwidth that is quoted as well. For example, some of these locations request 864 as the minimum bandwidth, but our next tier above that is 1000M. or some say 1200 as the minimum but our next tier above is 2000M. Is there a way to

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notate what we are actually quoting for each of those locations within the bid table?

Submit your price for whichever speed would be required to cover the minimum requested. In the bid submission itself, you can enter the lower suggested speed based on price as an **optional additional price**. Still, the bid price evaluation must be based upon the price/speed required to cover our listed needs within the table.

6.

The speeds that are posted on the bid location, are they symmetrical?

Symmetric service would be ideal. In the absence of symmetric service, the minimum bandwidth at each location is download plus upload. So, for Escambia, FLVS would expect 400 download and then additional reasonable upload. FLVS expects upload speeds to be at least 20% of the download speeds.

7.

Does the ISP need to meet any SLA requirements?

The Industry Standard for business connections is 99.99% Uptime. FLVS expects to have industry-standard SLAs for connection uptime. FLVS will entertain reviewing additional SLAs with the awarded Bidder(s).

8.

Does the ISP need to provide hardware, Routers, wifi as examples?

Firewalls, Routers, Switches, web filtering, and Wireless Access Points will be provided by FLVS after the point of entry/termination point.

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