

IOD	<b>DESCRIPTION:</b>	DAVBOLL	TECHNICIAN
JUB	DESCRIPTION:	PAYRULL	TECHNICIAN

Financial Services	REPORTS TO:	Payroll Manager
Technician	PAY GRADE:	14
Non-Exempt	DATE:	05/06/2016
	Technician	Technician PAY GRADE:

Our Mission is to deliver a high quality, technology-based education that provides the skills and knowledge students need for success.

# **POSITION GENERAL SUMMARY:**

The Payroll Technician executes payroll duties such as accounting, accrual tracking, check distribution, spreadsheet creation and maintenance, account reconciliation, and other forms of financial management. The Payroll Technician also performs a variety of duties including email and phone communication to staff, entry and/or validation and maintenance of tax, direct deposit, deduction, and pay data in Human Capital Management (HCM) and Financial system, validation and maintenance of employee time and time off module entries and workflows, as well as application of Leave Accrual and other Payroll related Policies and procedures.

# **ESSENTIAL POSITION FUNCTIONS:**

- Process payroll and retirement contributions, financial and accounting transactions
- Assist in the processing and completion of payroll and related payroll reporting
- Manage Time & Time Off modules and all accrual related activities
- Prepare retirement, deduction and other ad-hoc reports
- Provide a high level of customer service that includes assisting staff and any other internal/external customers
- Comply with all county, state, and federal accounting standards and laws
- Maintain confidentiality and comply with data security procedures
- Prepare financial and technical reports
- Assist in providing documentation for annual audits
- Manage electronic filing system for employee and payroll audit records
- Responsible for maintaining accuracy entering, reviewing and / or modifying financial data using various software programs
- Assist with scenario testing during semi-annual software updates
- Meet professional obligations through efficient work habits such as, meeting deadlines, honoring schedules, coordinating resources and meetings in an effective and timely manner, and demonstrate respect for others
- All work responsibilities are subject to having performance goals and/or targets established

(These essential functions are not to be construed as a complete statement of all duties performed. Employees will be required to perform other job related duties as required.)

### **MINIMUM REQUIREMENTS:**

# **Education/Licensure/Certification:**

Associate's Degree; or equivalent combination of education and relevant experience

# Experience:

• Two years' payroll or payroll-related activities experience

# Knowledge, abilities and skills:

- Demonstrable payroll and financial skills
- Ability to communicate clearly verbally or in writing
- Knowledge of accounting, payroll, and financial processes and procedures
- Knowledge of spreadsheet creation and maintenance
- Knowledge of office and accounting software
- · Ability to compile, review, categorize, prioritize, analyze and interpret data and/or information
- Ability to exercise independent judgment to adopt or modify methods and standards to meet assigned duties/objectives
- Ability to provide guidance, assistance, and/or interpretation to others on how to apply procedures and standards to specific situations
- Ability to complete assigned work within deadlines, accurately and timely

# **CORE COMPETENCIES FOR SUCCESS:**

### **COMMUNICATION SKILLS**

Clearly and effectively conveys and/or presents information verbally; summarizes what was heard to mitigate miscommunication; Shares ideas and perspectives and encourages others to do the same; Informs others involved in a project of new developments; Disseminates information to other employees, as appropriate; Effectively uses multiple channels to communicate important messages; Keeps supervisor well informed about progress and/or problems in a timely manner; Writes in a clear, concise, organized and convincing way for a variety of target audiences; The written message is consistently error-free; The written message has the desired effect on the target audience

# INTERPERSONAL SKILLS

Relates well with others; Treats others with respect; Shares views in a tactful way; Demonstrates diplomacy by approaching others about sensitive issues in non-threatening ways; Considers and responds appropriately to the needs, feelings and capabilities of others; Fosters an environment conducive to open, transparent communication among all levels and positions; Takes the initiative to get to know internal and external customers

### **CUSTOMER FOCUS**

Prioritizes customers (internal and external) and their needs as primary and is dedicated to meeting their expectations; Develops and maintains customer relationships; builds credibility and trust; Quickly and effectively solves customer problems; Provides prompt, attentive service in a cheerful manner; adapts to changing information, conditions or challenges with a positive attitude; Incorporates customer feedback into delivery of service to provide the best experience possible for the customer; Actively promotes FLVS in community by serving as a FLVS ambassador or volunteer

# FUNCTIONAL /TECHNICAL EXPERTISE

Has the skills, abilities, knowledge and experience to be successful in functional area of expertise; Dedicates time and energy to keeping abreast of the latest information related to area of expertise and technology; Picks up on technology quickly; Does well in technical courses and seminars; Produces high quality work in organized and timely fashion

### INDIVIDUAL CONTRIBUTOR COMPETENCIES FOR SUCCESS:

# PEER RELATIONSHIPS

Finds common ground and solves problems for the good of all; Can represent his/her own interests and yet be fair to other groups; Solves problems with peers with minimal "noise"; Is seen as a team player and is cooperative; Easily gains trust and support peers; Encourages collaboration; Is candid with peers

SELF KNOWLEDGE

# es collaboration; Is candid with potentially "fail fast"

Seeks feedback; Gains insight from mistakes; Is open to constructive criticism; isn't defensive; Proactively seeks to understand his/her strengths and areas for growth; applies information to best serve organization; Recognizes how his/her behavior impacts others and incorporates insight into future interactions

# Accurately scopes out length and difficulty of tasks and projects; Sets objectives and goals; Breaks down work into the process steps; Develops schedules and task/people assignments; Anticipates and adjusts for problems and roadblocks; Measures performance against goals; Evaluates results

**PLANNING** 

**CREATIVITY** 

Comes up with a lot of new and unique ideas; Easily makes

seen as original and value-added in brainstorming sessions;

Takes calculated risks; Is not afraid to try new things and

connections among previously unrelated notions; Tends to be

# **ORGANIZING**

Uses his/her time effectively and efficiently; Concentrates his/her efforts on the more important priorities; Can attend to a broader range of activities as a result of organizing time efficiently; Can marshal resources (people, funding, material, support) to get things done; Can orchestrate multiple activities at once to accomplish a goal; Arranges information and files in a useful manner

# PROBLEM SOLVING

Uses rigorous logic and methods to solve difficult problems with effective solutions; Probes all fruitful sources for answers; Can see hidden problems; Is excellent at honest analysis; Looks beyond the obvious and doesn't stop at the first answers

# **DRIVE FOR RESULTS**

Can be counted on to exceed goals successfully; Very bottomline oriented; Steadfastly pushes self and others for results; Is full of energy for the things he/she sees as challenging; Not fearful of acting with a minimum of planning; Consistently seizes opportunities; Consistently exceeds goals

# **PHYSICAL REQUIREMENTS AND ENVIRONMENTAL CONDITIONS:**

- Location: Orlando VLC
- Frequency of travel: Occasional travel is required for meetings, trainings and conferences; location may vary and may require overnight stays
- Light physical activities and efforts required working in an office environment

(Reasonable accommodations will be made in accordance with existing ADA requirements for otherwise qualified individuals with a disability.)

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