
JOB DESCRIPTION: DIRECTOR OF STUDENT LEARNING

DEPARTMENT:	Instruction	REPORTS TO:	Executive Vice President, Business & School Solutions or Senior Director, Part Time Instruction
JOB CLASS:	Director	PAY GRADE:	21
EXEMPT STATUS:	Exempt	DATE:	10/12/10

Our Mission is to deliver a high quality, technology-based education that provides the skills and knowledge students needs for success in the 21st century.

POSITION GENERAL SUMMARY:

The Director of Student Learning monitors and allocates instructional resources to attain school goals by ensuring instructional accountability, quality student and parent services and ensuring that course completion targets are met. The Director performs a variety of duties including the selection, development and monitoring of the instructional leaders who oversee the instructors. The Director reviews data, identifies trends and executes data-driven decisions to improve the educational experience of students. The Director maintains a relationship with members of the state Department of Education, interpreting state mandates and protocols and standards for professional development. As a member of the President/CEO's Leadership Team, the Director participates in the school's overall planning, development and evaluation.

ESSENTIAL POSITION FUNCTIONS:

- Assist the Sr. Director and Executive VP, Business & School Solutions in development of instructional policies and procedures
- Direct the management of programs, activities, and functions consistent with school policy, priorities, and culture
- Provide effective leadership and oversight of FLVS credit completion goals; implement procedures and track identified metrics to ensure that completion goals are on track to be met within established timelines
- Provide effective leadership and oversight of Instructional Leaders
- Work with Instructional Leaders to identify problems and issues for which they may need expertise and support services for their own training and development to effectively address the problems and issues that arise within their schoolhouses
- Maintain visibility with the school community to ensure effective teaching, student achievement, and a safe and healthy environment
- Assist in creating and/or presenting reports to various stakeholders in the organization
- Build cross team relationships with content creators to ensure quality content for students
- Execute and analyze annual evaluation data related to training programs in the areas of effectiveness and ROI
- Communicate with new staff members and their supervisors frequently to identify and effectively address any problems and issues in their infancy

- Adhere to department budget and authorize appropriate departmental expenditures and contracts
- Establish customer service expectations for all Instructional Leaders and their direct reports
- Serve as a member of the Leadership Team and participate in the school's strategic planning, development, and evaluation
- Oversee effective hiring of all instructional staff within assigned area of responsibility
- Assist and coordinate school-wide data compilation to ascertain nature of effective online teaching and to analyze factors affecting morale and motivation
- Lead and manage assigned direct reports, ensuring team members have access to professional and personal growth within the organization
- Meet professional obligations through efficient work habits such as, meeting deadlines, honoring schedules, coordinating resources and meetings in an effective and timely manner, and demonstrate respect for others
- All work responsibilities are subject to having performance goals and/or targets established

(These essential functions are not to be construed as a complete statement of all duties performed. Employees will be required to perform other job related duties as required.)

MINIMUM REQUIREMENTS:

Education:

- Master's degree with Florida Certificate in Educational Leadership required

Experience:

- Three years' successful teaching experience and three years' minimum school leadership experience
- Three years' direct management/supervisory experience

Knowledge, abilities and skills:

- Ability to work with and through people to establish goals, objectives, and action plans
- Strong knowledge of online instructional strategies
- Knowledge of school management, operation and law
- Understands the teaching and learning process
- Knowledge of state curriculum guidelines and assessment
- Possesses strong verbal and written communication skills
- Possesses leadership and management experience
- Strong organizational communication skills
- Ability to develop others
- Possess introspective and visionary skills
- Ability to identify and analyze problems and make decisions
- Strong interpersonal skills to relate well to others and respond to needs appropriately
- Strong work ethic with the ability to multitask and meet aggressive deadlines

CORE COMPETENCIES FOR SUCCESS:

COMMUNICATION SKILLS	CUSTOMER FOCUS
----------------------	----------------

Clearly and effectively conveys and/or presents information verbally; summarizes what was heard to mitigate miscommunication; Shares ideas and perspectives and encourages others to do the same; Informs others involved in a project of new developments; Disseminates information to other employees, as appropriate; Effectively uses multiple channels to communicate important messages; Keeps supervisor well informed about progress and/or problems in a timely manner; Writes in a clear, concise, organized and convincing way for a variety of target audiences; The written message is consistently error-free; The written message has the desired effect on the target audience	Prioritizes customers (internal and external) and their needs as primary and is dedicated to meeting their expectations; Develops and maintains customer relationships; builds credibility and trust; Quickly and effectively solves customer problems; Provides prompt, attentive service in a cheerful manner; adapts to changing information, conditions or challenges with a positive attitude; Incorporates customer feedback into delivery of service to provide the best experience possible for the customer; Actively promotes FLVS in community by serving as a FLVS ambassador or volunteer
INTERPERSONAL SKILLS <i>Relates well with others; Treats others with respect; Shares views in a tactful way; Demonstrates diplomacy by approaching others about sensitive issues in non-threatening ways; Considers and responds appropriately to the needs, feelings and capabilities of others; Fosters an environment conducive to open, transparent communication among all levels and positions; Takes the initiative to get to know internal and external customers</i>	FUNCTIONAL /TECHNICAL EXPERTISE <i>Has the skills, abilities, knowledge and experience to be successful in functional area of expertise; Dedicates time and energy to keeping abreast of the latest information related to area of expertise and technology; Picks up on technology quickly; Does well in technical courses and seminars; Produces high quality work in organized and timely fashion</i>

DIRECTOR COMPETENCIES FOR SUCCESS:

LEARNING ON THE FLY <i>Learns quickly when facing new problems; Is a voracious learner; Analyzes both successes and failures for clues to improvement; Experiments and will try anything to find solutions; Seeks out the challenge of unfamiliar tasks; Quickly grasps the essence and the underlying structure of most anything</i>	PRESENTATION SKILLS <i>Is effective in a variety of formal presentation settings: one-on-one, small and large groups, with peers, direct reports, and bosses; Is effective both inside and outside the organization, on both cool data and hot and controversial topics; Commands attention and can manage group process during the presentation; Can change tactics midstream when something isn't working</i>
PRIORITY SETTING <i>Spends his/her time and the time of others on what's important; Quickly zeros in on the critical few and puts the trivial many aside; Can quickly sense what will help or hinder accomplishing a goal; Eliminates roadblocks; Creates focus</i>	BUSINESS & FINANCIAL ACUMEN <i>Knowledgeable in current and possible future policies, practices, trends, technology, and information affecting his/her business and organization; Knows the competition; Understands and communicates the goals, objectives, competencies, and metrics associated with business success; Understands and applies knowledge of key organizational business drivers; Keeps abreast of the overall performance of the organization and adjusts allocation of finances based on progress against goals; Sets priorities by aligning organizational finances with strategic goals; Fosters an environment that encourages fiscal responsibility</i>
COMPOSURE <i>Is cool under pressure; Does not become defensive or irritated when times are tough; Can be counted on to hold things together during tough times; Handles stress well; Is not knocked off balance by the unexpected; Doesn't show frustration when resisted or blocked; Is a settling influence in a crisis; Consistently behaves in a professional manner</i>	DEALING WITH AMBIGUITY <i>Effectively copes with change; Can shift gears comfortably; Can decide and act without having the total picture; Isn't upset when things are up in the air; Doesn't have to finish things before moving on; Can comfortably handle risk and uncertainty</i>

PHYSICAL REQUIREMENTS AND ENVIRONMENTAL CONDITIONS:

- Location: Orlando VLC or Remote (if remote, must reside in the state of Florida)
- Frequency of travel: Occasional travel is required for meetings, trainings and conferences; location may vary and may require overnight stays
- Light physical activities and efforts required working in an office environment

(Reasonable accommodations will be made in accordance with existing ADA requirements for otherwise qualified individuals with a disability.)

FLVS does not discriminate in admission or access to, or treatment or employment in its programs and activities on the basis of race, color, religion, age, sex, national origin, marital status, disability, genetic information or any other reason prohibited by law.